HOW TO USE MyTAG® 行李通

(A) Register MyTAG (Page 1-3)

(B) Link MyTAG to Flight (Page 4-6)

(A) Register your MyTAG on "My HKG" apps
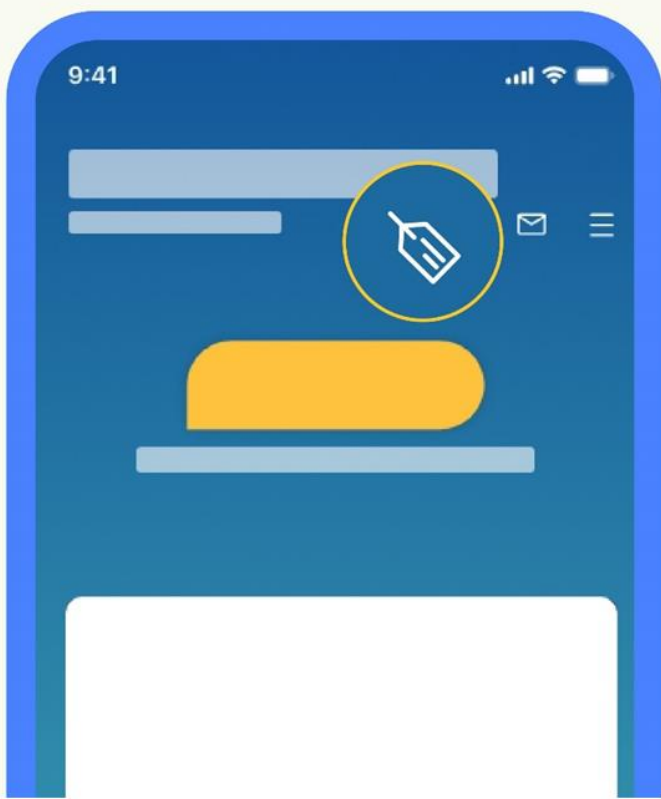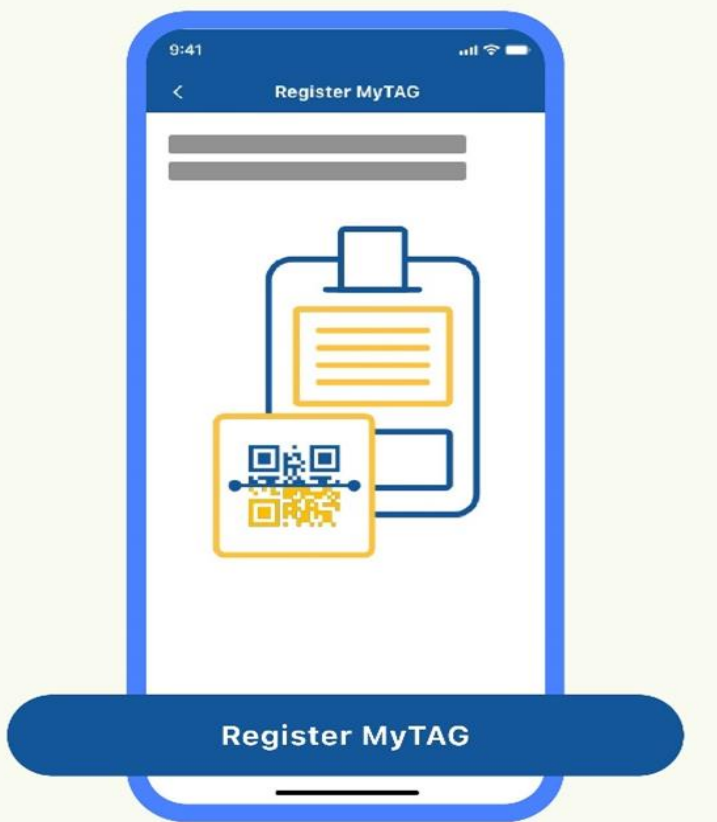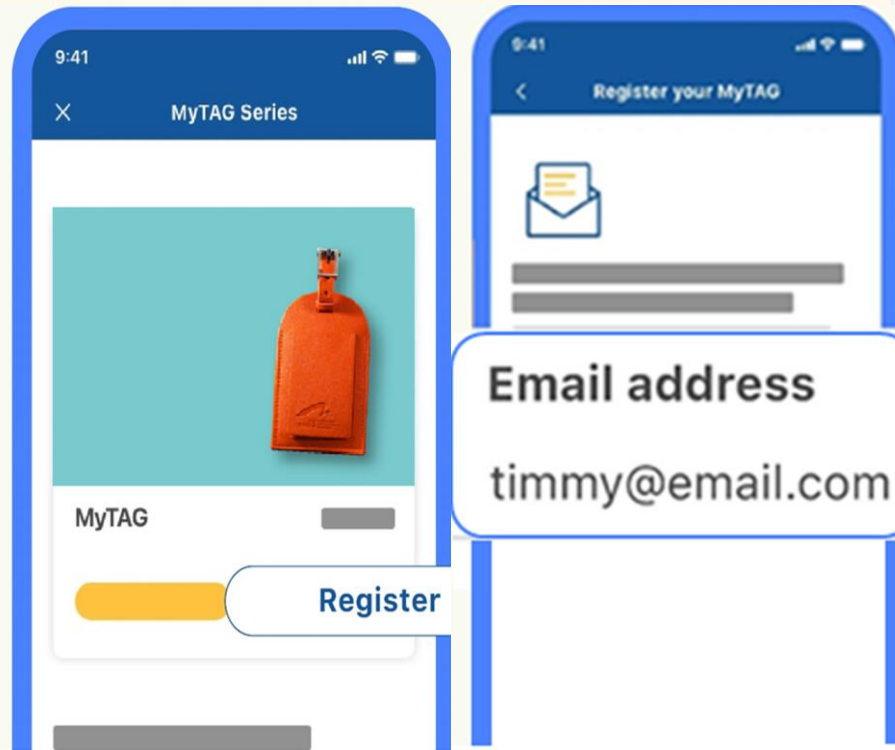
Step 1

Download "My HKG" app.

Step 2

Open "My HKG" and Click MyTAG icon.

Step 3

Click "Register" and follow the instruction to create MyTAG email account.

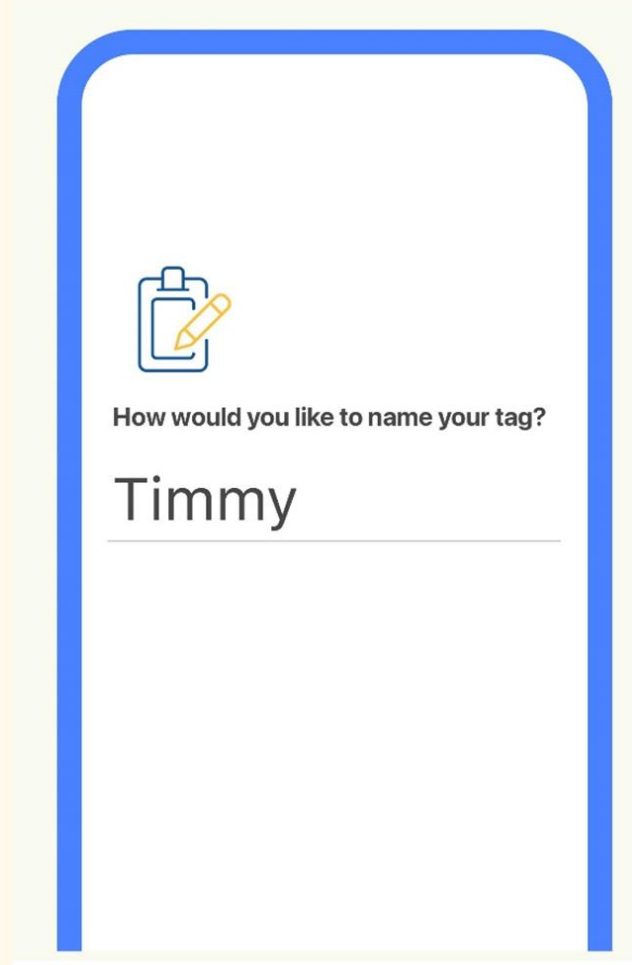> If you have registered MyTAG on HKairportRewards, please click here for details.

Email address

timmy@email.com

Register

Step 4

Click "Register MyTAG"

Register MyTAG

Step 5

Scan the QR code on your MyTAG.

Step 6

Name your tag.

How would you like to name your tag?

Timmy

MyTAG Center

Timmy
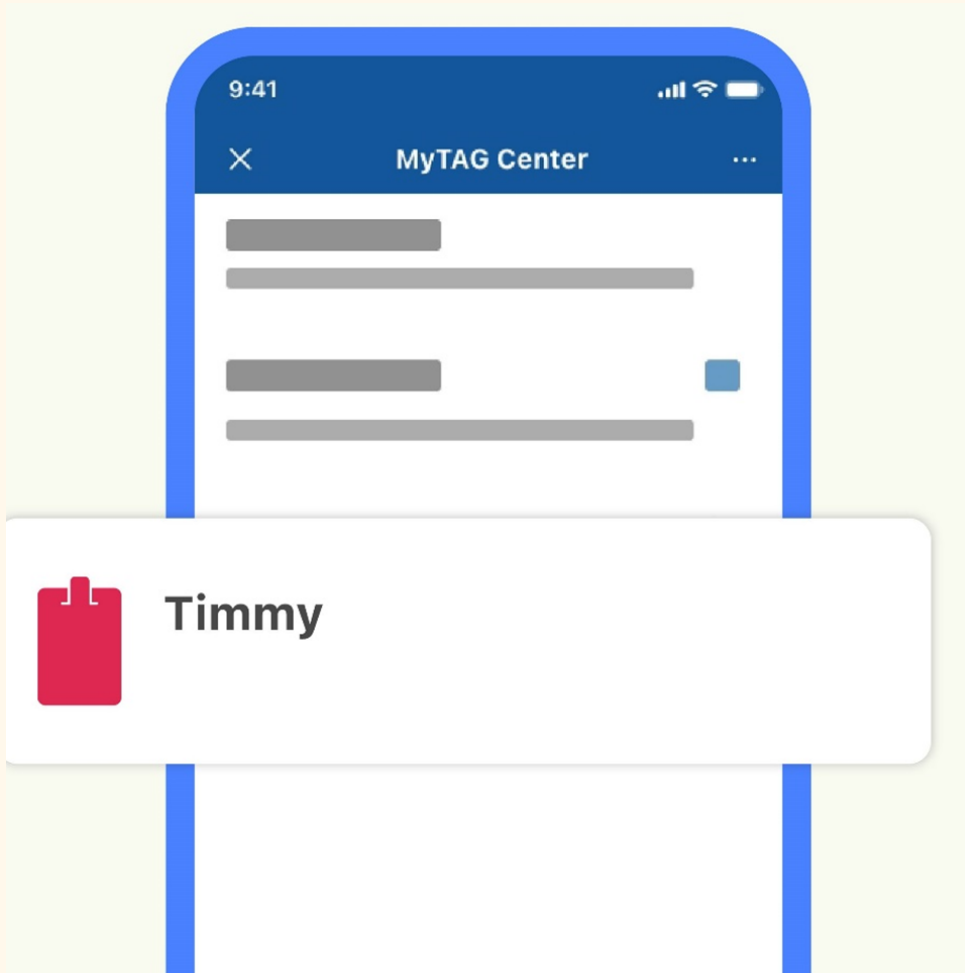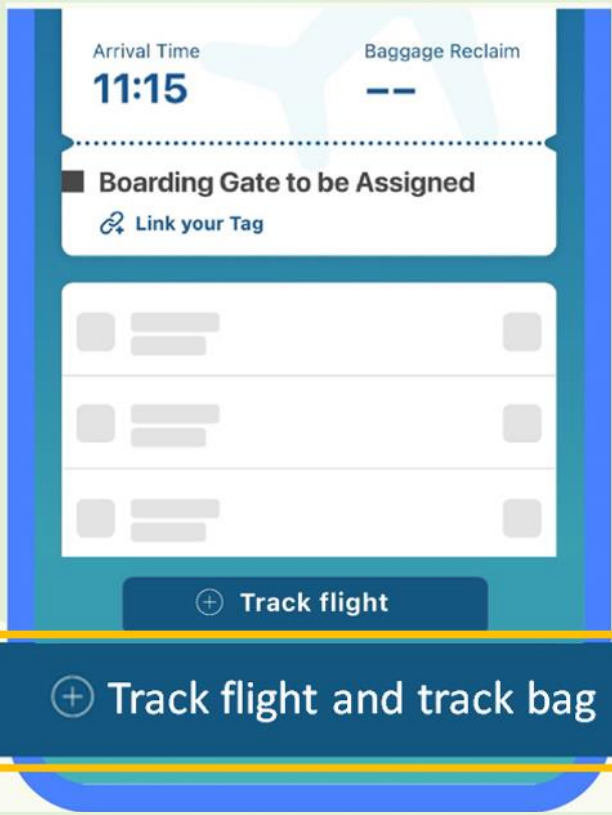
Registration Successful!

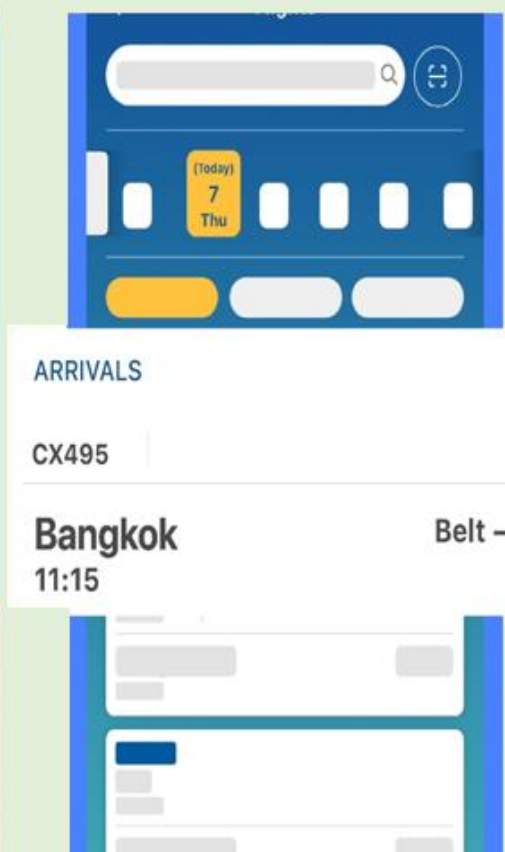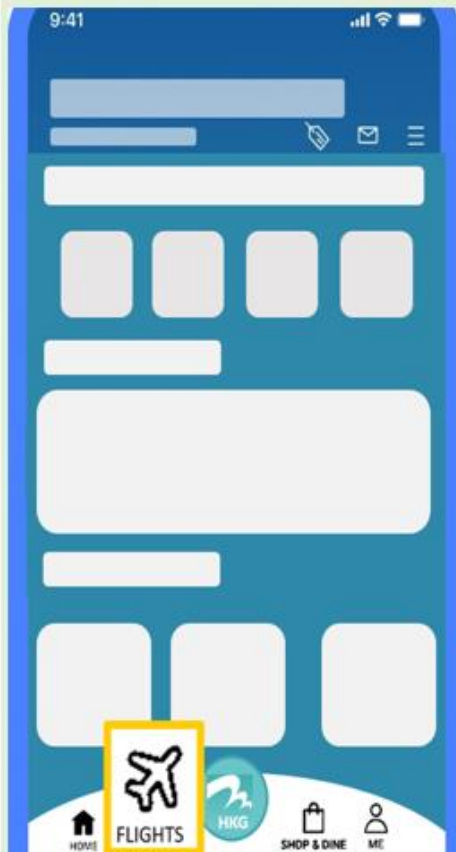*Before departure, please remember to track MyTAG with your flight.

(B) Link Tag to Flight

Step 1

Go to "Flights" Page and Find Your Flight.

ARRIVALS

CX495

Bangkok
11:15

Belt --

Step 2

Click "Track flight and track bag"

Arrival Time
11:15

Baggage Reclaim
--

Boarding Gate to be Assigned

Link your Tag

⊕ Track flight

⊕ Track flight and track bag

Step 3

Select your tag.

Track bag for AA123

Select your tag(s)

Timmy Pro

Timmy

All Set!

CX442

From
BKK
Bangkok

Tag linked

Baggage Arrival Notice

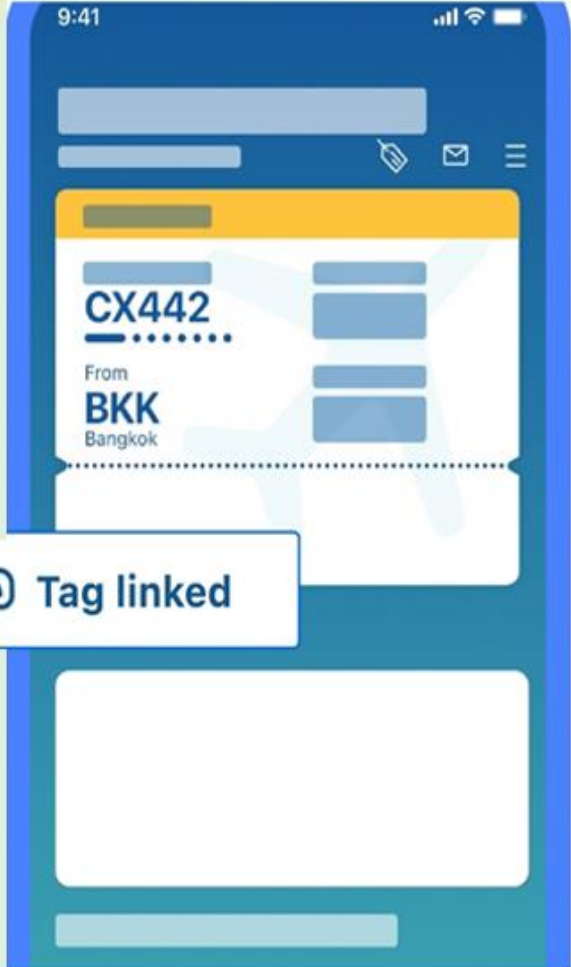| From | Reclaim Belt |

Tracked — Reclaim
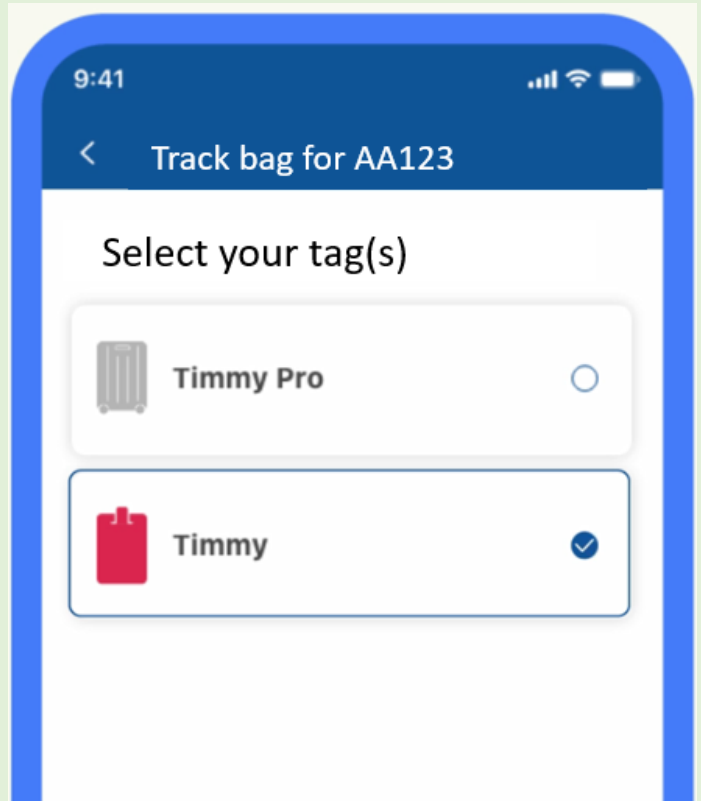
Tie the tag and check it in.

Baggage Reclaim

13:20
Thursday, January 7

Baggage Arrival Notification   1 min ago
Your baggage (Timmy) will arrive at Reclaim Belt 3 for pick up in 1 minute.

* For use of MyTAG service, please make sure you have internet connection. Hong Kong International Airport provides Free Wi-Fi.

Travel smarter, with MyTAG

(A) Register MyTag (Page 1-3)

(B) Link MyTag to Flight (Page 4-5)

▷ MyTAG User Guide

? Frequent Asked Questions

🛒 Shop MyTAG

✉ Contact Us